

# Rücksendeavisierung

(Please complete and return by e-mail to Hugo Lahme GmbH)



**Hugo Lahme GmbH**  
**Kahlenbeckerstraße 2**  
**58256 Ennepetal**  
**Germany**

Consignor

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Hugo Lahme stands for 'perfection in every element' and we always supply you with top quality and tested goods. However, if you are not satisfied with our goods, please get in touch with us so that you can receive faultless goods. Please send us the completed form by e-mail to [rma@lahme.de](mailto:rma@lahme.de). You will then receive an RMA receipt from us. Please enclose this with the goods and make a clearly visible note of the RMA number on your delivery note and packaging. We will only be able to process the return if it is accompanied by a returns note including the RMA number.

Thank you for your support!

Hugo Lahme- Document number: \_\_\_\_\_ Your Telefon Nr.: \_\_\_\_\_  
Hugo Lahme Contact person: \_\_\_\_\_ Your e-mail address: \_\_\_\_\_  
Your reference: \_\_\_\_\_ Your contact person: \_\_\_\_\_

### Article in the return shipment:

Artikelnummer	Product description	Quantity
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

### Information on the return (Please tick the box)

#### Inspection & repair:

- Review (fixed price € 60,00 \*)
- Review (fixed price € 60,00 \*) / Cost estimate
- Cost estimate without verification

\* The inspection fee does not apply if the cost estimate is accepted or a new order is placed.

Fault description:

#### Return & credit note:

- wrong order  
A restocking fee of 10% (min. € 10.00) will be charged.
- not required  
A restocking fee of 10% (min. € 10.00) will be charged.

Reason for return:

#### Complaint:

- incomplete article delivered
- wrong article delivered
- poor quality

Comment:

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Location \_\_\_\_\_ Date \_\_\_\_\_ Name \_\_\_\_\_